

Last updated May 2020

Legal Information or Self-Help

Courthouse Libraries BC

1-800-665-2570
Lower Mainland: 604-660-2841
www.courthouselibrary.ca

Dial-A-Law (recorded legal information)

1-800-565-5297
Lower Mainland: 604-687-4680
dialalaw.peopleslawschool.ca

Legal Advice or Representation

Lawyer Referral Service

(Free initial 30 minute consultation)
1-800-663-1919
Lower Mainland: 604-687-3221
<http://www.accessprobono.ca/lawyer-referral-service>

Legal Aid Call Centre

(interpreters available in over 100 languages)
1-866-577-2525
Lower Mainland: 604-408-2172
www.lss.bc.ca

Access Pro Bono

(free legal advice for low income people)
1-877-762-6664
Lower Mainland: 604-878-7400
www.accessprobono.ca

Provincial Government

General Enquiries to Government of BC

1-800-663-7867
Lower Mainland: 604-660-2421
Victoria: 250-387-6121
TDD: 1-800-661-8773 or 604-775-0303
www2.gov.bc.ca/gov/content/home/contact-us

Ombudsperson for BC

1-800-567-3247
Victoria: 250-387-5855
<https://bcombudsperson.ca/>

Federal Government

Service Canada

1-800-622-6232
TTY: 1-800-926-9105
<https://www.canada.ca/en/employment-social-development/corporate/contact.html>

Your Communities

Disabilities

Advocacy Access

1-800-663-1278
Lower Mainland: 604-872-1278
<http://disabilityalliancebc.org/direct-service/apply-for-disability-benefits/>

Seniors

Seniors Abuse and Information Line

1-866-437-1940
Lower Mainland: 604-437-1940
TTY: 604-428-3359 or 1-855-306-1443
<http://seniorsfirstbc.ca/programs/sail/>

Your Safety

Elizabeth Fry Society of Greater Vancouver

1-888-879-9593
Lower Mainland: 604-520-1166
www.elizabethfry.com

National Parole Board Record Suspension Info

1-800-874-2652
<https://www.canada.ca/en/parole-board/services/record-suspensions.html>

VictimLINK

1-800-563-0808
TTY: 604-875-0885 (call the Telus Relay Service at 711 to call collect)

TDD/TTY = Telephone Device for the Deaf and Hard of Hearing

Questions, feedback or corrections? Contact lawmatters@courthouselibrary.ca or call 604-660-9204

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Text: 604-836-6381
www.victimlinkbc.ca

Your Family

Justice Access Centres (JACs)

1-800-578-8511 (Nanaimo)
1-800-663-7867 (Enquiry BC – ask for
Victoria or Victoria JACs)
<https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-system/jac>

Family Justice Counsellors

1-800-663-7867 (Enquiry BC)
Lower Mainland: 604-660-2084
Victoria: 250-356-7012
www.clicklaw.bc.ca/helpmap/service/1019

Family Maintenance Enforcement Program

Lower Mainland: 604-678-5670 or 1-800-663-9666
Victoria: 250-220-4040 or 1-800-663-3455
North & Interior: 250-434-6020 or 1-800-663-3933
www.fmep.gov.bc.ca

Family LawLine

Greater Vancouver: 604-408-2172
Elsewhere in BC: 1-866-577-2525

Grandparents Raising Grandchildren Support Line

1-855-474-9777
Lower Mainland: 604-558-4740
Toll-Free: 1-877-474-9777
<https://www.parentsupportbc.ca/grandparents-raising-grandchildren/>

Helpline for Children in BC

310-1234 (no area code needed)
<http://www2.gov.bc.ca/gov/content/safety/public-safety/protecting-children>

Your Daily Life

Housing, Tenancy & Neighbors

Tenant Infoline

1-800-665-1185
Lower Mainland: 604-255-0546
<http://tenants.bc.ca>

Residential Tenancy Branch

1-800-665-8779
Lower Mainland: 604-660-1020
Victoria: 250-387-1602
<https://www2.gov.bc.ca/gov/content/housing-tenancy/residential-tenancies>

Employment

Employment Standards Branch

1-833-236-3700
<https://www2.gov.bc.ca/gov/content/employment-business/employment-standards-advice/employment-standards/contact-us>

Workers' Advisers Office

Lower Mainland: 1-800-663-4261
Vancouver Island: 1-800-661-4066
Interior Region: 1-800-663-6695
Kootenay: 1-800-663-4261
<https://www2.gov.bc.ca/gov/content/employment-business/employment-standards-advice/personal-injury-and-workplace-safety>

Rights & Citizenship

BC Civil Liberties Association

1-855-556-3566
Lower Mainland: 604-687-2919
<https://bccla.org/>

BC Human Rights Clinic

Victoria and area: 250-385-1221
Outside of Victoria and area:
1-866-385-1221
<https://bchrc.net/>

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